

Patient Rights

1. Health care services might be provided to the patient only with his free and informed consent, unless the law says otherwise.
2. The patient has the right to professional health care delivered by understanding professionals.
3. The patient has the right to expect that his/her treatment will be adequately continual
4. The patient has the right to know the identity of medical staff, other specialised workers and also students preparing for medical profession who directly participate in the provision of medical services. The patient has the right to ask for privacy and to the provision of medical services at an appropriate professional level and adequate to hospital facilities.
5. The patient has the right to be acquainted with all necessary information in order to be able to decide before the beginning of a new diagnostic and medical procedure whether he agrees with it or not. The patient has the right to be informed about all risks and alternative procedures, if they exist, except for acute emergency cases.
6. The patient has the right to refuse presence of persons who are not directly participating in the provision of medical services.
7. The patient has the right to refuse treatment, if all the legal conditions are fulfilled, and the right to be informed about consequences of his/her decision,
8. The patient has the right to expect that all information and medical records pertaining to his/her treatment will be treated as confidential. This right is also applied to information processed by computer network.
9. The patient has the right to privacy, shyness and treatment with respect and dignity during the provision of medical services.
10. The patient has the right to request consultation with another provider, possibly another medical worker than the one who is originally providing him with medical services.
11. The patient has the right to presence of another person – legal representative, if the person is the minor, has restricted legal capacity or is deprived of legal capacity; and the right to presence of a close relative or a person designated by the patient.

12. The patient has the right to receive visitors in accordance with the health status and also internal hospital rules. The visit should not disturb the rights of the other patients.
13. The patient has the right to receive spiritual care and spiritual support from representative of clergy of the churches and religious communities registered in the Czech Republic or persons delegated to provide spiritual care in conformity with internal hospital rules. The method of the provision should not disturb the rights of other patients.
14. The patient has the right to be informed in advance about the price of health care services not covered or partially covered by the public health insurance and a method of payment.
15. The patient has the right to an interpreter and to the provision of medical services in the least restrictive environment. The patient has the right to communicate by means which are understandable for him/her with the use of communication tool chosen by his/her including methods based on interpreting by another person.
16. The patient with sensory or with physical disability who is using a special trained dog (a guide dog or an assistance dog) has in accordance with the actual health status the right for its escort and its presence in a medical facility. The methods used must be in line with internal hospital rule and should not disturb the other patients
17. The ill patient in a terminal stage has the right to sensitive care of all medical staff who have to respect his/her wishes if they are not outside the law
18. The patient has the right and duty to know and follow internal hospital rules.